Ingrid Gonçalves

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About!

Im from Minas Gerais, the Brazilian state renowned for producing the countrys best coffee so Im always up for a coffee chat.

With **over 8 years of experience** in financial services, digital retail, B2B2C, artificial intelligence, logistics, and capital markets, Ive worked on projects involving banking, WMS/ERP, factory systems and internal applications (including national and international projects)

I specialize in **manual and automated testing** (back-end, front-end and mobile) and apply agile methodologies to stay fully integrated within the development cycle.

Languages

Portuguese: Native | **English:** Advanced | **Spanish:** Basic | **French:** Basic

Education

BS	University of Uberlândia (UFU), Computer Science	2014 2019
PG	Instituto de Gestão e Tecnologia da Informação (IGTI), Machine Learning	2020 - 2021

Experience

CIAL Dun e Bradstreet, Software QA Engineer — Sunrise, FL / 2025 Currently

- Develop and maintain automated and manual tests (Cypress, regression, key flows, and edge cases)
- Collaborate with developers to report, track, and verify bug fixes
- Improve product quality and CI/CD integration by ensuring early issue detection and user-focused testing

Picpay Bank, Software Quality Assurance Engineer — São Paulo, SP / 2022 2025

- Software Testing: Performed manual and automated backend tests with Cypress, Postman, and other tools; improved coverage through mutation testing integrated into CI/CD
- Quality Culture: Promoted continuous testing and shared QA best practices; created documentation and standardized testing processes
- Cross-Team Collaboration: Worked closely with backend teams and contributed to sprint planning, CI/CD improvements, and incident reduction initiatives

Other experiences available at here ↗

Technologies / Tools / Frameworks

- **Test Automation:**
  Cypress, Selenium, Cucumber, Karate DSL

- **Project & Test Management:**
  JIRA, Github, QASE

- **API Testing & Integration:**
  Postman, Swagger, Yaak, Insomnia

- **Development Tools:**
  VS Code, IntelliJ, Browser DevTools, Linux, Xcode, Interface Builder, Android Studio, Gradle

- **CI/CD & DevOps:**
  Jenkins, Docker, Kubernetes, CI/CD pipelines

- **Monitoring & Analytics:**
  Grafana, Dynatrace, PostHog, Customer.io